LOGIN FEATURE

There is no need to log in to use the app unless you would like to view your Patient Profile for a full list of your prescriptions and when they are available for refill.

Canandaigua Medical Group Pharmacy mobileRx

335 Parrish Street
Canandaigua, NY 14424

ThompsonHealth.com/Pharmacy

MEDICINE *of the* HIGHEST ORDER

Canandaigua Medical Group
Pharmacy

Mobile Rx®

Easy instructions for requesting prescription refills on your mobile device

PRESCRIPTION REFILLS › ON THE GO

With the mobileRx Pharmacy app, you can use an iPhone® or Android™ device to request refills while on the go. Follow the steps below to get started.
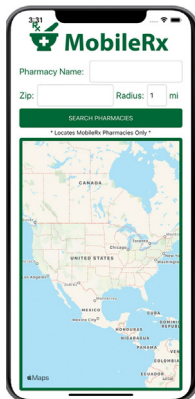
GET THE APP

To get started, search for mobileRx Pharmacy in your app store or use your smartphone camera and a QR code reader/scanner application to scan the appropriate QR code below. Then, follow the steps to set up your account and begin entering refills.
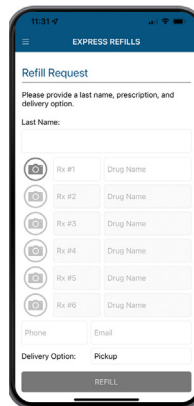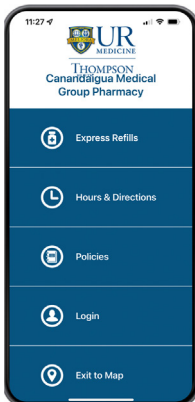
Android

iPhone

FIND PHARMACY

To use mobileRx, you must find your pharmacy. When the Select Pharmacy pop-up displays, tap Find Pharmacy, and enter the zip code 14424. Tap Search Pharmacies. Tap the Red Pin near West Street and Parrish Street Ext. Then tap Canandaigua Medical Group pharmacy.
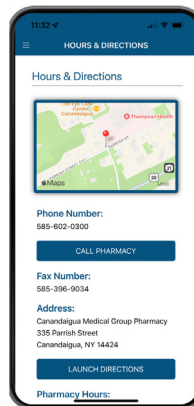
HOME SCREEN

The home screen will then display a menu that includes Express Refills. Tap Express Refills to enter the prescription numbers or take a photo/scan of the barcode on your current prescription label.

EXPRESS REFILLS

Express Prescription Refills allows you to enter up to six prescription numbers to be refilled at a time. Alternately, tap the camera icon and center the screen over the barcode on your current prescription label. Once you have entered all of your prescriptions, fill in your last name, email and phone number before tapping refill.

*Use this option for entering prescriptions for more than one family member.

HOURS & DIRECTIONS

This screen displays information about your pharmacy, including name, address, phone number and hours of operation. A map to the location is also available.